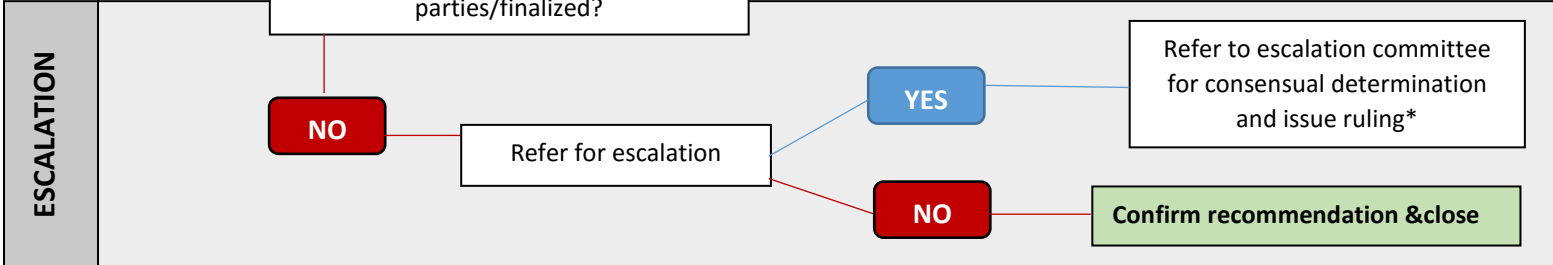
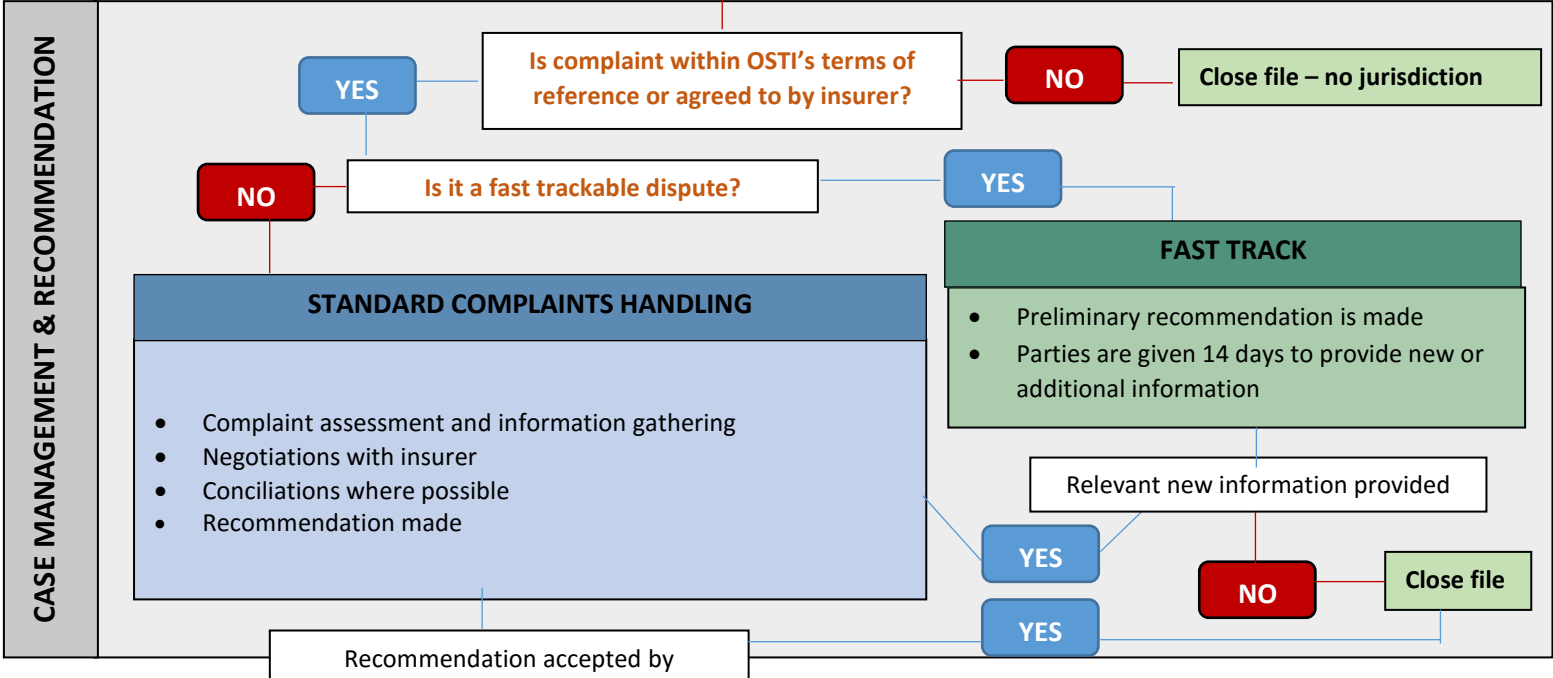
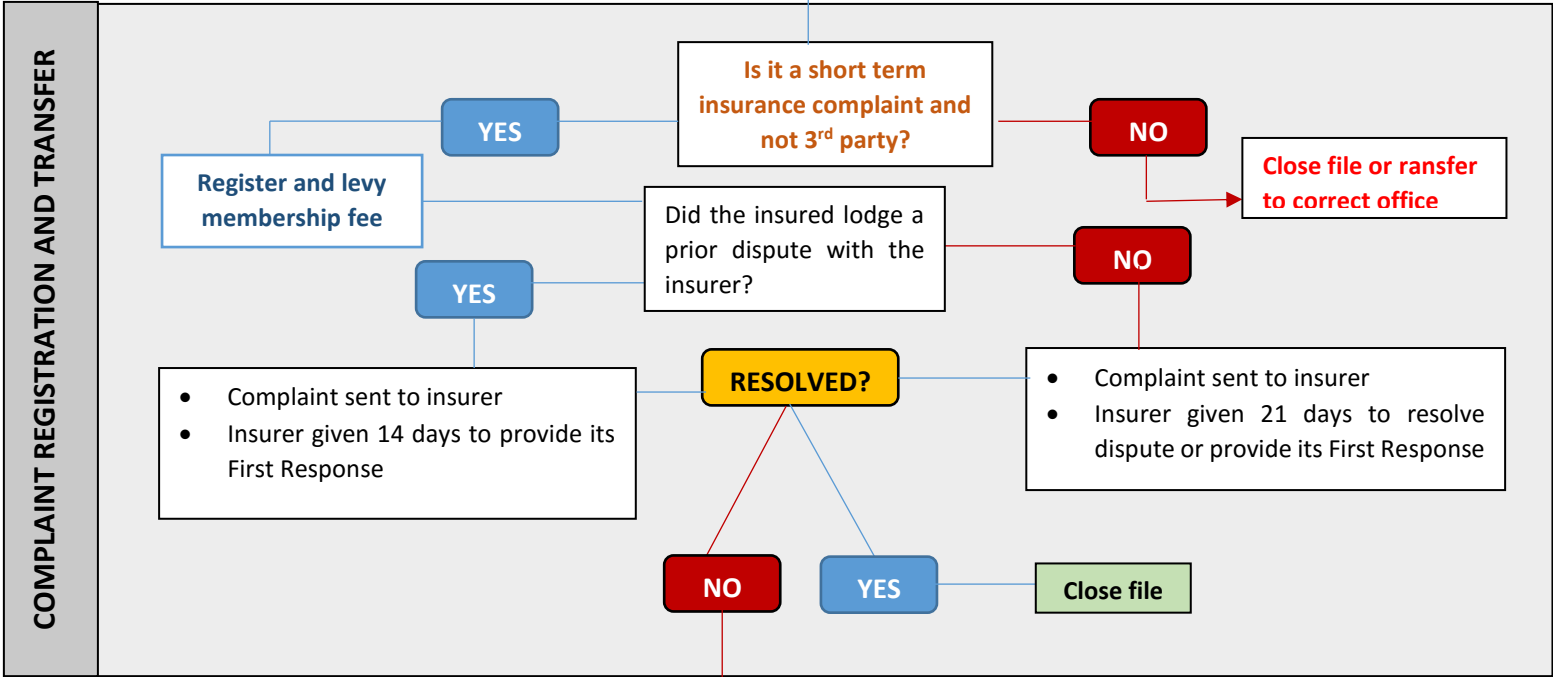


COMPLAINANT LODGES DISPUTE WITH OSTI



* Escalation committee meets to discuss outcomes and ensure consistency – where matters are contentious, complex or of particular importance to OSTI's general approach.

* Escalation process is the final OSTI process and if parties are not satisfied with the outcome they must seek leave to appeal.